

# INFORMATION AND BOOKING CONDITIONS

(PLEASE READ CAREFULLY)

## A. PURPOSE

The terms and booking conditions stated herein ("Booking Conditions" apply to all tours purchased through Grand American Travels, Inc. ("GAT", "we" and "us").

The booking conditions stated do NOT apply to International air tickets, whether the tickets were purchased through GAT or any other means. The International air tickets are independent from the travel itineraries and services offered by GAT.

## B. BOOKING AND PAYMENT

Due to membership limits and proper arrangements for your itinerary, a \$300 deposit per person is required at the time you make the reservation. Full payment of the tour must be paid to us no later than 60 days prior to commencement of the tour. If GAT does not receive full payments within 60 days of commencement of the tour, you may be deemed to have cancelled your reservation and a \$150.00 cancellation charge per person will be assessed in accordance with Section D.

If the booking is made less than 60 days prior to commencement of the tour, full payment is required at the time of reservation.

## C. TRIP CANCELLATION PROTECTION PLAN (PAYMENT MUST BE RECEIVED WITHIN TEN DAYS AFTER DEPOSIT)

How to purchase: (Must be purchased within ten days after your initial deposit)

12 days or less.....\$120 per person  
13 days or more.....\$150 per person

Refund Schedule:

Cancellation occur 72 hours prior commencement entitles 100% refund

Cancellation occur less than 72 hours prior commencement entitles 85% refund.

Trip cancellation plan does not cover visa application fee(s), additional hotel accommodations and/or other additional services.

There will be NO REFUNDS after commencement.

## D. DEPOSIT AND CANCELLATION (WITHOUT PURCHASING TRIP CANCELLATION PROTECTION PLAN)

All cancellation occur 60 days prior commencement will constitute the minimum charge of \$150 per person

Cancellation occurs during:

59 to 30 days prior to departure.....\$300 per person  
29 to 15 days prior to departure.....\$500 per person  
19 days to 72 hours prior to departure..75% of tour price for tour price under \$999.99

50% of tour price for tour price \$1,000 or higher

Cancellation within 72 hours or after commencements will receive NO REFUNDS

## E. AMENDMENTS

GAT will assess at \$25.00 handling fee per person for any changes or amendments requested by you after we have confirmed your booking with a written confirmation and/or invoice. A change of traveler name, tour date, or tour itinerary requested 60 or fewer days before the departure date will be deemed a cancellation and you will be assessed the appropriate cancellation charge stated in Section D above.

## F. COST OF TOUR INCLUDES

- Itineraries specified transfer between airport and hotels (only if you purchase international air tickets from us without adjusting your flight schedule).
- Itineraries specified China domestic flight tickets, airport taxes, fuel surcharges, train tickets, and other transportation fees, if any;
- Itineraries specified admission tickets, meals (only one soft drink or beer is served per person).
- Itineraries specified accommodation are quoted for double occupancy (single supplement applies if you travel without a companion, GAT will NOT coordinate travel companions);
- Transport of luggage (limit one suitcase per person not to exceed 44 pounds);
- Service by a professional tour guide in China; and
- Travel insurance.

## G. COST OF TOUR DOES NOT INCLUDE

- International air tickets, air taxes, airport taxes, fuel surcharges;
- Personal expenses such as but not limit to: phone calls, laundry, beverages, postage, and excess luggage charge(s).
- Fees for excess weight on suitcases
- Tips for tour guides and drivers;
- Insurance coverage(s) for personal accident, luggage, health, trip cancellation or trip interruption; and
- Hotel accommodations and cabins are base on double occupancy, single supplement supplies (please refer to the itinerary for more detail)

## H. TRAVEL DOCUMENTS

We can help you apply for visa for an additional fee. To obtain a China visa, we need the following:

China visa:

USA Passport — 1 photo, and the passport must be valid for six months beyond the return date.

If you are traveling using a passport from another country, please contact your travel consultant.

We can help apply visa for additional fee(s).

We must receive the above-mentioned documents 60 – 45 days prior to

commencement of the tour. Expedited services are available at an additional charge.

Please supply us the correct name as it appears on your passport, for proper flight ticket reservation; GAT cannot be held responsible for any incorrect information submitted by you.

### **I. AIRPORT CHECK-IN**

Due to airport enhanced security measures, we recommend all passengers should arrive the airport 2 hours prior to departure for domestic flights, and 3 hours prior to departure for international flights.

### **J. TOUR INSURANCE PLAN**

To ensure travelers safety, we provide both travel accident and the international flight insurance. Please refer to the insurance brochure for more details.

### **K. YANGTZE RIVER CRUISE**

Yangtze River Cruises is operated by a cruise line independent of Grand American Travels, Inc. Itinerary arrangements may change with the ongoing Three Gorges Dam Project and the rivers' flood season. The Three Gorges Dam Authority dictates changes in the itinerary and GAT has no control over nor authority to overrule these changes. Participants understand and agree not to hold GAT liable for any changes to the itinerary made by the Three Gorges Dam Authority or the independent Cruise lines.

### **L. RESPONSIBILITIES**

1. The itineraries offered in this brochure have been orchestrated by Grand American Travels, Inc.; but the implementation of the itineraries is handled by China licensed travel agencies. These agencies are the ones responsible to you for making arrangements for transportation, sightseeing, and accommodation;
2. Due to unforeseen political events or other travel safety concerns, tour participants agree that GAT reserves the right to make changes in the itinerary or to cancel a tour at any time whenever GAT deems necessary for the comfort, convenience and safety of the tour participants. If any tour participants cancel the tour for the said reasons, cancellation policy stated in Section D shall apply;
3. The carriers, hotels and other suppliers providing tour services are independent contractors and are not agents, employees, or servants of, or joint ventures with Grand American Travels or its affiliates. All certificates and other travel documents for tour services issued by Grand American Travels are subject to the terms and conditions specified by the suppliers and to the laws of the countries in which the services are supplied;
4. Tour participants may not alter the schedule or itinerary for personal reasons; otherwise the participants agree that he or she will bear the additional charges incurred;
5. Grand American Travels, Inc. reserves the right to reject any person as tour participants and to expel any tour participant from the tour for the greater benefits of the tour participants.
6. If the services included in the tour cannot be supplied as stated in the

itinerary for reasons beyond the control of GAT (such as but not limited to: wars, strikes, political events, weather conditions, earthquakes or other natural disasters), we reserve the right to change the itinerary, postpone the departure date, cancel the tour, or assess an additional 10% service fee. Should a tour be cancelled for reasons beyond the control of GAT, the cancellation policy stated in Section D shall apply. If the tour is interrupted after commencement due to reasons beyond the control of GAT, we reserve the right to change the itinerary and all additional expenses shall be paid by the tour participants.

7. Grand American Travels, Inc. is not responsible for the rejection of any tour participant by a country's immigration office or customhouse, even if the tour participant holds a valid passport along with a proper visa.
8. Grand American Travels, Inc. reserves the right to cancel a tour due to insufficient members. Liability is limited to the full refund of money received by Grand American Travels, Inc.
9. **All travel insurance claims must be reported and handled within 24 hours on the spot where the accident occurred**
10. **All tour participants must be physically and mentally fit for traveling. High altitude areas may not be suitable for travelers who experience the following: high blood pressure; heart diseases; respiratory challenges; and/or suffer from other physical challenges due to age. Tibet, Yunnan, Qinghai, Jiuzhaigou, Huanglong and Zhangjiajie are located at high altitudes with extraordinary surroundings. All travelers, who wish to enroll in a tour should consult with their doctor prior to joining. Tour participants agree that Grand American Travels, Inc. is not liable or responsible for any injuries or sickness on the tour.**
11. **Grand American Travels recommends travelers to explore all attractions prior shopping for souvenirs. Tour participants have the right to refuse merchants and to compliant aggressive salespersons. All purchases (especially valuable items) should be carefully examined to minimize defects, imperfections, and/or misrepresentations. Grand American Travels, Inc. is not affiliated with any merchants. Tour participants acknowledge that Grand American Travels, Inc. is not liable or responsible for any and all purchases made while on tour.**
12. **There are many reputable and trustworthy merchants overseas, there are also many deceptive merchants who may misrepresent their goods. Additionally, the importation of imitation goods into the United State may infringe upon U.S. Patent and trademark registration. It may also be a violation of U.S. custom laws. TOUR PARTICIPANTS ARE RESPONSIBLE FOR THEIR OWN PURCHASES IN CHINA.**

### **PLEASE UNDERSTAND THE ISSUES OF RESPONSIBILITIES BEFORE YOU SIGN THE TOUR INVOICE**

- **All GAT participants hereby accept these Booking Conditions. These conditions are a part of the tour agreement.**
- **This agreement is governed by the laws of the State of California. The parties agree that the Superior Court of California for the County of Los Angeles shall have exclusive jurisdiction for any and all actions relating to this agreement or the tour.**